

COMING IN MARCH 2004! POINT MUGU COMMUNITY CENTER

The Naval Base Ventura County, Family Housing Office at Point Mugu (PM) located in Building 225 is going to become a community center for use by family housing residents in March 2004. The PM Family Housing Office will be combining operations with the Port Hueneme (PH) Family Housing Office to provide a single NBVC Family Housing Office located at Building 1169, Port Hueneme beginning 20 January 2004. The single housing office will provide improved customer support and ensure consistent service throughout NBVC housing. With a few exceptions, almost all housing office visits occur at check-in and at check-out. Most housing services needed after check-in, such as trouble calls and checking housing lists, are handled over the phone or fax, or through your area manager at your residence. The Family Housing Self-Help Center locations will continue to be co-located with the housing areas they serve. We are excited about this opportunity to provide you with a new community center and improved customer service.

Schedule of Events

- 14 Jan PM housing office closes permanently
 All housing business conducted at PH building 1169
- 15 Jan PH and PM housing offices are closed for consolidation Emergencies handled at PH office
- 16 Jan PH and PM housing offices are closed for consolidation Emergencies handled at PH office
- 20 Jan Consolidated NBVC Family Housing Office opens at PH building 1169 March 2004 PM Community Center opens

For questions or comments please contact the Family Housing Office at 982-4321.